

# HSA 300 – Health Services Organization Management

## Course Description

This course provides an overview of the various aspects of health care organizations. Specific areas covered include the transition and development of the industry, organizational design, oversight and management roles and responsibilities of various types of health care institutions and professionals, evaluating the purpose and clinical performance of physicians, nurses, clinical support and community health services, and the organization's functions of financial and human resource management, information services, customer services, and marketing and strategy.

## Instructional Materials

White, K. R., & Griffith, J. R. (2011). *The well-managed healthcare organization* (7th ed.). Chicago, IL: Health Administration Press.

## Course Learning Outcomes

1. Describe the major components of the U.S. healthcare system.
2. Examine the political, economic, and social forces that have influenced the organizational foundations of the United States healthcare system.
3. Explain how public policy has shaped the development of the U.S. healthcare system.
4. Analyze major healthcare organizational leadership roles and functions.
5. Examine how health care management concepts and theories are applied to critical issues in health care organizations.
6. Analyze the critical management issues, purpose, functions, and performance measures of different departments within healthcare organizations.
7. Use technology and information resources to research issues in health services organization management.
8. Write clearly and concisely about health services organization management using proper writing mechanics.